

## **WEBINAR Q&A SESSION – Safeguard your On-Prem Print Environment with SAFEQ 6**

**Question 1: Is there a cost associated with upgrading to SAFEQ 6?**

Answer: With valid software support for YSoft SAFEQ 5, you have access to a free in-place upgrade or side-by-side upgrade to YSoft SAFEQ 6.

**Question 2: Will you provide the ability to update e.g. TomCat without having to upgrade the whole system, for instances where customers demand an updated version (even though their version is not vulnerable)?**

Answer: We don't have anything planned, as every single component update requires additional testing and possibly version-related configuration. So, it is currently available only by using the whole installer.

**Question 3: Does it support cloud printing?**

Answer: SAFEQ 6 is an on-premises product. However, it does support Microsoft Universal Printing, WPP, and can be installed in Azure with a site-to-site VPN. Otherwise, we recommend SAFEQ Cloud for cloud printing.

**Question 4: Can SAFEQ 6 be integrated with PowerBI?**

Answer: Yes, it is available by using DataMart mode.

**Question 5: Looking into a small SAFEQ 6 deployment with pay-for-print, they want to load a value on a card and want the print to stop once the amount runs out. Is that something it can handle?**

Answer: Stop on zero is supported with internal credit, but vendor limitations may apply. We do support topping up the accounting using PayPal or DIBS, for instance.

**Question 6: Are there device management capabilities with SAFEQ6?**

Answer: Print fleet management capabilities (toner levels, paper tray emptiness, etc.) are unavailable. However, device management for embedded terminals is important, and mass configuration of devices for SAFEQ purposes is available.

**Question 7: Can YSoft help me identify any SAFEQ 5 customers in my region?**

Answer: Yes, please contact your Sales Representative.

**Question 8: Is WPP the approach/workaround for ARM with regards to driver availability?**

Answer: There is currently limited support. Mobile Integration Gateway can be integrated with WPP, which requires a Mobile Print license. For more information, see: [Y Soft Partner Portal - Knowledge base](#) (partner access only).

**Question 9: If I want to gain access to some of the new Suites you mentioned, can I change my license type when moving to SAFEQ 6?**

Answer: Yes, the license type can be changed. For testing, the trial license includes all suites.

**Question 10: If SAFEQ 6 is not enabled in Datamart mode, is it impossible to integrate with PowerBI?**

Answer: PowerBI has connectors to connect to the database directly, so you can get the data anyway. The difference is that the DataMart mode has the structure ready for reporting tools, and the structure is also documented (unlike data for web reporting). Look here for the DataMart details: <https://docs.ysoft.cloud/safeq6/latest/safeq6/data-mart-mode>

**Question 11: Do you have any database modelling available if someone wants to connect SAFEQ 6 DB in SQL?**

Answer: There is a template available for PowerBI only. Therefore, the DataMart mode is required. DataMart mode can be enabled in the system configuration. <https://docs.ysoft.cloud/safeq6/latest/safeq6/data-mart-mode>