

## **WEBINAR Q&A SESSION – Windows Protected Print: What Every IT Lead Needs to Know**

**Question 1: Will SAFEQ Cloud be Mopria certified?**

Answer: While we don't have a firm plan yet, we're investigating what the options are and what makes sense.

**Question 2: What about advanced finishing options, i.e., booklet options?**

Answer: Microsoft IPP Class Print Driver used by WPP currently does not support booklet printing. You can find the list of available finishing options in our documentation, see the table here: <https://docs.ysoft.cloud/docs/windows-protected-print-mode#WindowsProtectedPrintmode-SupportedFinishingOptions>.

**Question 3: What about WPP and SAFEQ 6 on-prem?**

Answer: SAFEQ 6 currently supports WPP when used with IPP print queues, specifically with MIG (Mobile Integration Gateway) or Client v3 in server mode (spooler v3). We plan to introduce further WPP integration in the future.

**Question 4: How can SAFEQ 6 support WPP?**

Answer: Please see the answer above.

**Question 5: What about SAFEQ 6? Does it work with WPP?**

Answer: Please see the answer above.

**Question 6: SAFEQ on-prem with MIG is Mopria-certified and works from PC with WPP. What about SAFEQ Client v3 in server mode?**

Answer: It works too, Client v3 in server mode (spooler v3) can also accept print jobs via IPP.

**Question 8: Is WPP the workaround for ARM with regards to driver availability?**

Answer: It can work as an effective workaround when the print drivers for ARM are not available. However, the SAFEQ universal print driver is about to support ARM architecture, we are in the final certification steps with Microsoft.

**Question 9: Will Microsoft continue to develop additional features into their driver?**

Answer: Microsoft's hope is that we (ISVs like Y Soft, printer vendor OEMs, etc.) all develop "PSA apps" which act as a visual front-end replacing the old driver screens. We're also looking to continually enhance the driver experience, but no specifics yet.

**Question 10: Are there any plans to enhance the driver experience, like by allowing the use of a PSA Printer Support Application?**

Answer: We are researching our options.

**Question 11: What about additional printing features like booklet printing or paper type selection?**

Answer: It is currently not available with WPP. You can find the list of available finishing options in our documentation, see the table here: <https://docs.ysoft.cloud/docs/windows-protected-print-mode#WindowsProtectedPrintmode-SupportedFinishingOptions>.

**Question 12: Does the SAFEQ 6 Client support WPP and is the installation via MSI possible?**

Answer: SAFEQ 6 currently supports WPP when used with IPP print queues, specifically with MIG (Mobile Integration Gateway) or spooler v3. We plan to introduce further WPP integration in the future.

**Question 13: How will WPP work with a mixed fleet of Windows and Mac clients?**

Answer: It will work seamlessly. SAFEQ will still accept any print job regardless of the source.

**Question 14: Are the print queues deleted every time the user logs on and therefore print queues have to be re-synced / created, or are the queues deleted just once when WPP is activated?**

Answer: Just once.

**Question 15: Is there going to be a modification in the port configuration of the secure printer for SAFEQ Cloud in addition to the driver change?**

Answer: Yes, the port used is the Microsoft IPP port.

**Question 16: Will the PSA (print support application) be compatible with YSoft SAFEQ?**

Answer: We don't have a PSA app at this time, but something we may explore if needed.

**Question 17: With SAFEQ 6 and WPP, will Client v3 be required to print work?**

Answer: It will not. SAFEQ 6 currently supports WPP when used with IPP print queues, specifically with MIG (Mobile Integration Gateway) or spooler v3. We plan to introduce further WPP integration in the future.

**Question 18: Is it possible to do a soft switch-over to WPP using SAFEQ Cloud, where say not enabling WPP on PC side but change the deployed SAFEQ Cloud printer to use this MS IPP class driver?**

Answer: We are not sure the scenario is clear. The mechanism happens when you enable WPP.

**Question 19: Can triggers or rules still be used to force advanced finishing options such as Booklet?**

Answer: Yes.

**Question 20: What about flexispooler? Does WPP affect it?**

Answer: Currently, Flexispooler does not accept IPP print jobs, therefore it is not WPP-compatible. SAFEQ 6 currently supports WPP when used with IPP print queues, specifically with MIG (Mobile Integration Gateway) or spooler v3.

**Question 21: Are we able to manage Canon MFP with YSoft SAFEQ 6?**

Answer: We can certainly print to Canon printers, but we have no embedded terminals in SAFEQ 6 for Canon. An external like Terminal Pro can be used.

**Question 22: Can you revert to old driver mode if user accidentally turn on WPP?**

Answer: Yes, it is possible today.

**Question 23: Is it still possible to set the printing standards like color/BW and A4 with WPP?**

Answer: Yes, central configuration applies. See: <https://docs.ysoft.cloud/docs/safeq-cloud-client-configuration-profiles>.

**Question 24: Would there be an impact if the customer has a multi-brand printer environment?**

Answer: No, the benefit of SAFEQ Cloud is that you can still use the single driver, but release it anywhere on any printer.

**Question 25: Can you install SAFEQ 6 on a server when WPP is ON?**

Answer: WPP needs to be disabled for this. The installation fails when trying to create the local secure print queue. We will further enhance the WPP support and resolve this.

**Question 26: What about Mopria Cloud and Mopria Enterprise that are currently in development?**

Answer: We cannot share details about what Mopria is working on due to confidentiality rules of anything not publicly announced.

**Question 27: Will WPP break the MFP that uses authentication? Brand specific drivers that require the user credentials to be sent to the MFP are not sent with a generic driver and print jobs are rejected.**

Answer: It will not break the print scenarios, SAFEQ is taking care of the headers.

**Question 28: We have identified quality issues with the MS class drivers. Did you have the same experience?**

Answer: No, not yet. Please do share the details you have experienced > please email [tavs.dalaa@ysoft.com](mailto:tavs.dalaa@ysoft.com).